



## Garden heritage in the face of the COVID-19 pandemic / SURVEY

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European Route of  
Historic Gardens  
[www.erhg.com](http://www.erhg.com)

The survey is addressed to managers of historic gardens in Europe who had to handle the consequences of the COVID-19 pandemic. The questionnaire includes 20 questions from four topics as the situation of gardens during the pandemic, garden maintenance and care, activity in the virtual world, communication and financial aspects caused by the pandemic. Taking a part in this survey should not take more than 15 minutes to complete the sheets.

Answers given in the survey will be used in a report about the decisions that were taken in historic garden's maintenance in response during the pandemic and actions related to the aftermath of the crisis. Submission of the questionnaire is tantamount to the acceptance of the personal data protection clause:

### GDPR Clause

In accordance with Article 13(1) and Article 13(2) of the General Data Protection Regulation of 27 April 2016 (GDPR)\*, this is to inform that:

- 1) the Controller of your personal data is the Cracow University of Technology with its registered office in Kraków, ul. Warszawska 24, 31-155 Kraków;
- 2) you can contact the data protection officer at the Cracow University of Technology at [iodo@pk.edu.pl](mailto:iodo@pk.edu.pl) and by telephone 0048 12 628 22 37;
- 3) your personal data will be processed in relation to research on actions taken in historic park and garden complexes during the COVID-19 pandemic;
- 4) your personal data will be processed under Article 6(1)c) of the General Data Protection Regulation (GDPR), in particular under: the Act on higher education and science of 20 July 2018 (Polish Journal of Laws of 2018 item 1668 as amended); Regulation No. 82 of the Rector of the Cracow University of Technology of 14 December 2017 on implementation of office and records regulations;
- 5) your personal data will be stored in accordance with the office and records regulations;
- 6) you may access your personal data, rectify it, erase it, restrict the processing of the data, move it, object to the processing of the data, and withdraw the consent any time, which does not affect the legitimacy of the processing based on the consent before it is withdrawn;
- 7) you may lodge a complaint with the President of the Office for Personal Data Protection (PUODO) if you believe the processing of your personal data violates the General Data Protection Regulation of 27 April 2016;
- 8) The provision of your personal data is a requirement necessary to complete the questionnaire;
- 9) No automated decision-making takes place during the personal data processing.

\* Regulation (EU) 2016/679 of the European Parliament and of the Council 2016/679 of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation (GDPR)).

## SECTION 1 of 6 – INTRODUCTION

**\*Required**

Your e-mail address\*

*Short response*

## SECTION 2 of 6 – GENERAL DATA

Garden name\*

*Short response*

Garden area (in hectares)

*Short response*

Is there a strategy-level document for the garden with maintenance standards or a restoration plan?

*Single choice: yes / no / pending / planned*

## SECTION 3 OF 6 – SITUATION OF GARDENS DURING THE COVID-19 PANDEMIC

1. Was the garden closed down due to the COVID-19 pandemic? If yes, specify the date of the closure.

*Month, day, year – selected from a calendar*

2. Has the garden been reopened? If yes, specify the date of the reopening.

*Month, day, year – selected from a calendar*

3. Were there any special safety measures introduced after the garden was reopened? If yes, what are they? You may select more than one response.

*Multiple choice: obligatory face masks / temperature checks / imposed social distance / limited number of visitors / shorter opening hours / disinfection of benches and other resting places / other...*

4. Specify the frequency in the garden in the first and second quarter of 2018, 2019, and 2020.

*Long response*

## SECTION 4 of 6 – MAINTENANCE AND CARE IN GARDENS

5. How many gardeners were usually maintaining the garden on a daily basis before the COVID-19 pandemic? Estimate the value.

*Short response*

6. How many gardeners were maintaining the garden on a daily basis during the COVID-19 pandemic? Estimate the value.

*Short response*

7. How was the work of the maintenance department organised during the COVID-19 pandemic? You may select more than one response.

*Multiple choice: work on site / work off site / shift work / reduced work hours / temporary stoppage / other...*

8. Has the change of work organisation during the COVID-19 pandemic harmed the general condition of the garden? Which tasks were abandoned and which were carried out constantly? List the key works.

*Long response*

9. What actions can be taken to avoid or control the negative impact of a pandemic on the condition of gardens? You may select more than one response.

*Multiple choice: provision of financial support / crisis management counselling and training / development of a platform to exchange knowledge and experience / development of a manual for a pandemic / other...*

10. Have you noticed any positive environmental changes after the closure, such as a plant succession, return of wild animals, or improvement of water quality? If yes, what were they?

*Long response*

11. Will the positive environmental changes be preserved? If yes, explain how they are going to be kept?

*Long response*

12. Did you take counsel from other garden management experts during the COVID-19 pandemic?

*Single choice: yes/no*

13. How long did it take to develop and implement a contingency maintenance plan after you have received a notification to close the garden down?

*Single choice: a day / two days / five days / more than a week / other...*

## SECTION 5 of 6 – VIRTUAL ACTIVITY AND COMMUNICATION

14. Was the garden involved in any virtual activities during the COVID-19 pandemic? If yes, what were they? You may select more than one response.

*Multiple choice: expansion of the website / social media (such as Facebook, Instagram, Twitter) / virtual tours / online publications / films or podcasts / webinars and online education / no virtual activity / other...*

15. Was garden staff involved in virtual activities?

*Single choice: yes, as a primary job / yes, not as a primary job / no*

16. Did garden employees require training in virtual activities?

*Single choice: yes / no / other...*

17. Was the garden engaged in other special activities regarding virtual presence and communication? If yes, what were they?

*Long response*

## SECTION 6 of 6 – FINANCIAL CONSEQUENCES

18. How has the COVID-19 pandemic affected the current economic situation of the garden?

*Single choice: significant financial loss / insignificant financial loss / no effect / increased budget / other...*

19. How has the COVID-19 pandemic affected the current economic situation of garden employees? You may select more than one response.

*Multiple choice: no impact / reduced bonuses or allowances / reduced base salary / employment reduction / other...*

20. Have any additional funds for the garden been sought because of the COVID-19 pandemic? You may select more than one response.

*Multiple choice: increased entrance fee / expanded educational programme / expanded commercial offer for visitors such as catering, store, etc. / EU grant application / government compensation application / help from NGOs / a fundraiser / increased promotional effort / no actions / other...*

*Submit the form*

Thank you for completing the questionnaire. Your responses are very valuable and will be analysed in depth. A written summary of results will be provided to all participants. You can visit the website of the Landscape Architecture Institute of the Cracov University of Technology: <http://architektura-krajobrazu.pk.edu.pl/> and the website of the European Network of Historic Gardens: <http://europeanhistoricgardens.eu/en/>.